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Dear Friends,

April 13, 2020

We have an improved process for unemployment insurance applications, which is detailed in this update. There is also revised guidance on essential business activity as part of Governor Cuomo's PAUSE program. The link in the PAUSE article below will take you to the guidance updated on April 9th. Furthermore I

have included a link to updated guidance for grocery stores.

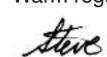
This COVID-19 report includes updated information on a number of issues.

I am pleased to report that on Friday the NYS Department of Labor revamped their system for processing unemployment insurance applications. They now have staffed their call center with over 1000 workers, revamped their online software, shortened the questionnaire and moved to a system whereby the Department of Labor calls applicants rather than having you call them. As has been the case throughout the country, the volume of applications far outstrips the system that had been in place. This has been a frustrating experience.

I have been working with the Governor's office on their move to a new system. My staff and I have been helping individuals with the processing of their unemployment insurance for a few weeks. Since Friday the processing for many of these applicants has been completed. If you continue to have unresolved issues, please look at the information in this update and feel free to call my office at 914-939-7028 so we can help you as well.

I hope this and the other resource information included here is helpful. Please call my office at 914-939-7028 if I can be of assistance on new issues that arise.

Warm regards,



Steve

Important Phone Numbers

- Glen Island COVID-19 test results call BioReference Labs 833-469-5227
- Coronavirus (COVID-19) State Hotline: 1-888-364-3065 • People under self-quarantine or exposure to known case: 866- 588-0195
- NYS Department of Health COVID-19 Hotline: 888-364-3065
- Westchester County COVID-19 Information: Call 211 • 2020 Census help: 844-330-2020
- Domestic violence helpline 800-942-6906

To sell or donate goods or services to NYS, contact:

Mental Health Support

For FREE emotional support, consultation, and referral: 844-863-9314

Access the NYS Health Dept, County Health website or the CDC website

COVID19supplies@esd.ny.gov 212-803-3100 - Eric Gertler, Empire State Development, Business Funding 646-522-8477- Simondia Subotic, Executive Chamber

To request supplies email Emergency Operations Center wceoc@westchestergov.com

Governor Cuomo daily press conferences can be accessed live or on file at: https://www.governor.ny.gov/news

Contact Con Ed

A strong storm is moving through our area that may cause power outages in your area. To report an outage please visit Con Ed or call 1-800-752-6633



Unemployment Benefits

Last week the Department of Labor revamped their website to make it easier to access. They also eliminated the call requirement to complete online unemployment benefits application and are instead calling applicants when necessary. If you receive a call from a private number, please respond as it could be an attempt to reach you to complete your application.

To see if you qualify for unemployment benefits and to apply, please visit the NYS Department of Labor HERE If you need assistance, please contact our office at 914-939-7028 or OtisS@nyassembly.gov



Federal COVID-19 Relief Package

For additional information on the federal Coronavirus Aid Relief and Economic Security (CARES) Act, as well as details on relief and recovery resources for individuals and businesses please click



THE WWA REMINDS RESIDENTS OF DOMESTIC VIOLENCE RESOURCES DURING COVID-19 PANDEMIC

The following Help Lines are available:

· WESTCHESTER COUNTY OFFICE FOR WOMEN (OFW) (9am-5pm, Monday-Friday) White Plains - 914-995-5972 (English) - 914-995-6581 (Spanish) Yonkers - 914-231-2882 • FAMILY JUSTICE CENTER (FJC) - For assistance, call 914-995-1880 • **HOPE'S DOOR** (24/7) - 888-438-8700

• LEGAL SERVICES OF THE HUDSON VALLEY (9am–5pm, Monday– Friday) Intake - 877-574-8529/ Mount Vernon - 914- 813-6811/ Peekskill - 914-402-2192 x193 / 159/ White Plains - 914-949-1305, press 0 for the operator or x100 / 127/ Yonkers - 914-376-3757, press 0 for the operator • The LOFT: LGBT Community Services Center - Helpline 914-948-2932 x13 (9am–5pm, Monday–

• MAKE THE ROAD NEW YORK - 914-948-8466 (9am –5pm, Monday–Friday)- Services include Immigration Legal, Family Law Legal, Employment Legal, Health Advocacy / Coronavirus resources / www.coronavirus-ny.org

Friday) www.loftgaycenter.com

• MY SISTERS' PLACE - Hotline (24/7) -800-298-7233 / Intake - 914-358-0333 x201 - counseling, safety planning, advocacy / Legal Intake - 914-358-0333 x201 or 914-683-1333 x108 - family law or immigration • PACE WOMEN'S JUSTICE CENTER (9am–5pm, Monday–Friday) Legal Helpline - 914-287-0739 / Legal Clinic - 914-422-4188

• PUTNAM NORTHERN WESTCHESTER WOMEN'S SHELTER - Hotline (24/7) - 845-628-2166

• VICTIMS ASSISTANCE SERVICES OF WESTCOP - Helpline (24/7) 914-345-9111 / press #2 for Spanish • WESTCHESTER MEDICAL CENTER Sexual Assault Abuse and Victims Empowerment (SAAVE) Program 24/7 Rape Crisis Hotline - 833-220-2444 • WESTCHESTER COUNTY GOVERNMENT DEPARTMENTS --- www.westchestergov.com / DEPARTMENT

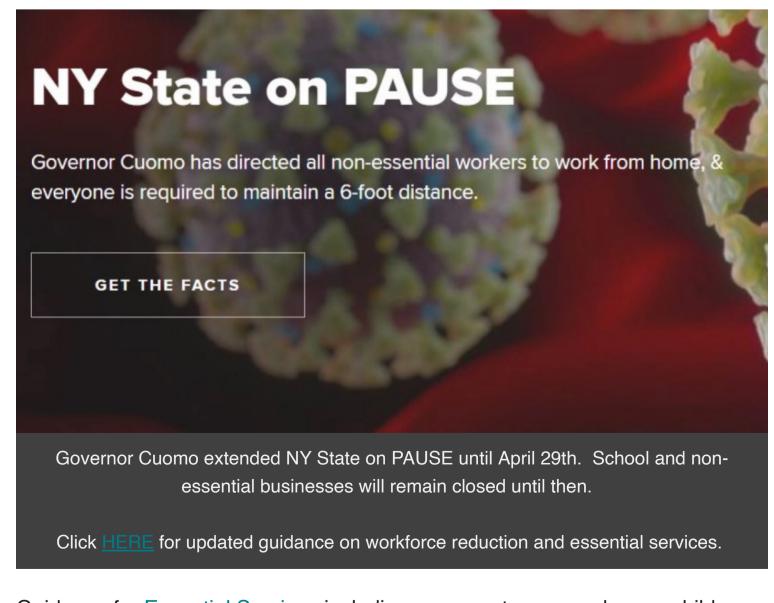
OF SOCIAL SERVICES (DSS) District Offices will remain open for emergency walk-in assistance as needed, using appropriate social distancing. • UNITED WAY 2-1-1 / www.uwwp.org

OF HEALTH HOTLINE --- 866-588-0195 **DEPARTMENT OF PUBLIC SAFETY** --- 914-864-7600 / **DEPARTMENT**

• WJCS's Trager Lemp Center provides therapy for adults and kids affected by family violence, and continuing to treat patients, using telehealth. Hartsdale clinic --- 914-949-7699/ Peekskill clinic --- 914-737-7338/ Mt. Vernon clinic --- 914-668-8938/ Yonkers clinic --- 914-423-4433. Follow the prompts, and a

• NY STATEWIDE CHILD ABUSE REGISTRY: 800-342-3720 / https://ocfs.ny.gov/main/cps/ • NYS DOMESTIC VIOLENCE HOTLINE: 800-942-6906 • CATHOLIC CHARITIES: 914-476-2700 or CatholicCharities.Westchester@gmail.com

member of our TLC staff will get back to the caller / www.WJCS.com



Guidance for Essential Services including grocery stores, employers, childcare workers, voting, cleaning recommendations and several other areas, and recent Executive Orders are constantly being updated. Please visit What You Need to Know for the latest guidance.

TeleHealth Coverage Expanded for Medicaid

NYS Medicaid has expanded coverage of <u>TeleHealth services</u> to include additional providers and teleconferencing services that may be used as well as its reimbursement policy. For additional information and guidance please click **HERE**







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