



NEW YORK STATE

Department of Motor Vehicles

COVID-19 adjustments

New York State Department of Motor Vehicles (DMV) offices are now reopened and some offer in-person transactions by reservation only. All transactions that do not require an office visit must be completed online, by mail or by drop box. Visit <https://dmv.ny.gov/offices/dmv-office-locations> to see the offices open in your county.

- New Yorkers can access many services online, such as renewing licenses and vehicle registrations, changing an address, obtaining driving records or resolving New York City traffic tickets. For a full list of available online transactions, visit <https://dmv.ny.gov/more-info/all-online-transactions>.
- Reservations are now available for road tests statewide. All customers arriving for a road test must adhere to safety requirements, which you can find at <https://dmv.ny.gov/more-info/dmv-reopening-guidance#road>.
- Visit <https://dmv.ny.gov/offices/dmv-office-locations> to see the offices in your county that are offering in-person driver's license and permit tests and other services.
- Enhanced Driver's License and REAL ID applications have been put on hold due to federal requirements for in-person processing. The federal REAL ID enforcement deadline has been extended one year until October 1, 2021.
- The five-hour course necessary to get a driver's license can now be conducted through distance learning (<https://www.governor.ny.gov/news/governor-cuomo-announces-dmv-licensed-driving-schools-can-now-conduct-distance-learning-pre>).

To help New Yorkers avoid potential hardship, the DMV has extended until further notice: any driver's licenses, permits, non-driver identification cards, and vehicle registrations that were due to expire on March 1 or after; vehicle inspections that were due to expire on March 31 or after; and 45-day temporary registrations issued by auto dealers.

The DMV is urging New Yorkers to be patient during this time as DMV employees are working hard to answer any questions residents may have. For questions about what services the DMV is currently offering, go to www.dmv.ny.gov or call 518-486-9786.